

RATES



Note: All PC Pitstop rates are GST Inclusive

BUSINESS RATES - WORKSHOP AND REMOTE SESSIONS

Office - Weekdays: 9am - 5pm - Standard Rate	132
After Hours - Weekdays: 5am - 9am & 5pm - 9pm	198
Weekend and Unreasonable Hours - Emergency Response	264

Note: \$264 is first hour only. Succeeding hours will be standard rate \$132 only.

ONSITE RATES

Weekdays: 9am - 5pm	154
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Note: Include GST per hour and per technician, minimum 1 hour charge per job and charged in 15-minute increments after the first hour.

After Hours - Weekdays: 5am - 9am & 5pm - 9pm	231
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Note: Include GST per hour and per technician, minimum 1 hour charge per job and charged in 15-minute increments after the first hour.

Emergency Response	308
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Note: First hour - standard after hours rate after.

RETAIL RATES - Weekdays: 9am - 5pm

Over the Counter Assistance	55
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Note: Over the counter assistance, and minimum 1/2 hour charge

Workshop Diagnostic	99
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Note: All device assessments, excluding liquid damage

Priority Assessment Rate	198
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Note: Including liquid damage, skip to the front of the queue / straight onto workbench.

Workshop Labour	110
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Note: Minimum 1 hour, charged in 15-min increments after first hour

DATA RECOVERY / TRANSFER RATES

Data Recovery Assessments	99
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Note: If not recoverable in PC Pitstop workshop, can be put towards forensic assessment (Couriered Away)

Standard Recovery Transfer Fees	330
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Note: \$330 starting price - see templates for complexity and extra time required.

Liquid Damaged, Solder Work, PC-3000 Data Recovery	550
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Liquid Damaged, Solder Work, PC-3000 use + Backup Drive	1100
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Note: \$1100 maximum, will include a backup drive 1 TB (larger drive incur extra cost)

Forensics Mail Away Recovery	2200
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Note: \$2200 starting price - more for complexity and extra time required, backup drive will be included.