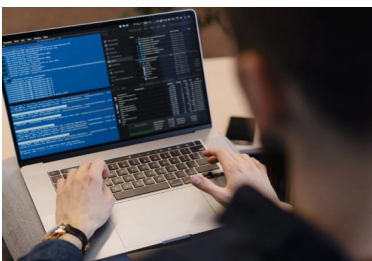




REMOTE MONITORING

LIKE A FITBIT FOR YOUR COMPUTER OR MAC

With real-time insights into the health of your computers, we know of problems that can effect your business IT the minute they happen.



WHAT IS MONITORING

Proactive Support

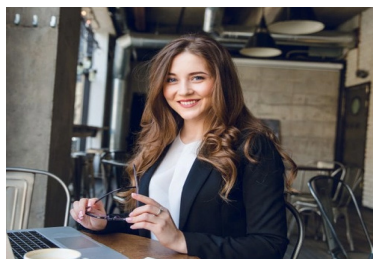
With monitoring, we are alerted to critical issues that then allow us to proactively jump in and fix problems. Our clients are often impressed that we know of an issue before they do.

We've had clients that have had failing hard drives, low memory, missing security updates and Windows services that stopped and they didn't even know yet. We can monitor everything from CPU temperature and usage to free disk space, hard drive health and RAM usage.

We can also run automated checks on your devices on a routine schedule to help keep your computers running when you need them.

FAST & SIMPLE SETUP

To get monitoring up and running, our techs install and configure a small monitor program onto your computer that then starts sending back all the vital signs. Using bank level security encryption, your data is our top priority. Only computer health related data is sent back to our local dashboard for monitoring. We are able to monitor, manage your computers and IT environment proactively via alerts so we can respond and maintain uptime. Allowing your staff to keep busy working and in business. **Pitstop IT is powered by PC Pitstop**, your 7x Port Macquarie Business Awards winning team.



WE HELP SOLVE YOUR BUSINESS TECH PROBLEMS

IT solutions that work specifically for your business from purchasing the right equipment to managing your IT environment.



Qualified Team

Working with hundreds of local businesses like yours to implement IT systems.



Priority Response

Reliable IT support that allows your business to quickly get back on track.



Great Proactive Support

Resolving more than just issues, we identify and repair the underlying cause.

YOUR COMPUTER SERVICEDESK

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